September 2022 – Patient feedback

- They listen to you and go through everything with you.
- The doctor I spoke today told me more in 5 mins than I hav been told in last 2years.very helpful gave good advice.made me feel more better in myself. Thank you.
- Appointment was over time, but staff were busy.
- Access to the Dr of my choice who was able to give me good advice via a telephone consultation.
- I gave quite good 2 because the doctor was good but I was expecting a call at 11.00am/11.10am but it didn't happen till 2.00pm. I know they are very busy though.
- Reception staff very helpful and the Gp listened to me about my problem and went through my history he was excellent.



- Doctor was very pleasant, took the time to explain about the medication for my child, and give me some advice on it. The surgery was easy to get through to and get an appointment, Receptionists very helpful.
- Because you are the best.
- Because always feel helped when i have seen doctor Because the doctor fully understand why I had rang him today he listened to my symptoms and is giving me some medication which will now actually help.
- With reference to my colonoscopy report the G.P. explained in detail the content of the report and reassured me of any further action that may be required
- Staff always helpful and friendly.
- Polite service great explanations helpful staff on reception quick response.
- Appropriate to the telephone conversation.
- Extremely good doctor I spoke to helping me get better.

- Doctor was very concerned over it.
- You asked I told you.
- Doctor rang me within an hour.. Receptionists are always polite and helpful.
- The doctors call was excellent, he explained everything clearly, in a manner not to worry me, used words that were easy to understand, was friendly & pleasant mannered.
- Because a doctor phoned me this morning when I expected, and was helpful with his advise
- Because it's true.
- The service this time has been 100% better from the receptionist and the doctor. The doctor rang when they said they would instead of an hour early. So I was able to speak to them and get an appointment. Thank you.
- Good receptionist & nice doctor who helped.
- Because the doctor referred me for a ct scan it came threw straight away. No messing. Impressed.
- Very helpful and an over the telephone appointment when the practice said i would.
- Good service/ friendly etc but was later than appt time given even trying to get to work