

June 2022 – Patient feedback

- The service was brilliant found the problem got me on antibiotics as and even got me in the next day to make sure they were working.
- Because I am more than happy with the attention I've received. Couldn't have asked for more. Very fast response, thank you.
- Very pleasant and helpful put my mind at rest including the receptionist.
- Excellent help from booking telephone appt to having Dr Adams ring and be so understanding and helpful.
- I didn't have any problem getting my appointment, I saw the doctor of my choice, he was prompt and thorough and I left feeling satisfied with his diagnosis.
- Friendly staff not rushed very thorough.
- Because you asked me how my experience was and I answered 2 which is was, I would say it was very good, so I will change it to 1.
- If the treatment works it's excellent. I just wish it was easier to actually see a doctor then I would have got better quicker.
- Because Dr Adams was very polite.
- Got to see doctor medication prescribed is very effective thanks.
- It was a good experience today. Dr Hebden was excellent. He solved my problem. The other two doctors I saw a few weeks ago gave me tablets that did not help at all.
- When phone the surgery this morning I felt awful and did not know if you had any on call appointments. The receptionist was very helpful took my symptoms down and told me on call was left but would speak to a gp which he ask me to go and see him.
- Spoke with doctor hebden- apologies if i got the spelling wrong. he was really easy to speak to and so lovely. i've been passed about by doctor to doctor and most of them have been either rude, or just rushed me off the phone, but doctor hebden was really patient and understanding of my concerns. I would like to change my answer to 1 :).



- Because the doctor listened to what I was saying and act6took some positive action to try and get to the route course of the problem my wifes having.
- The reception staff are very welcoming and friendly. The doctor was also very friendly and helpful, and made me feel at ease. Overall a very pleasant experience.
- Fast efficient service and good communication.
- A very good service provided.
- Quick phone back from a GP who showed empathy.
- Prompt response for child.
- I was seen even though I was told all appointments had gone. DR Hebden was very compassionate and I felt I was being listened to.
- Having multiple health issues it was great to actually see a Dr and sort out my on going problems.