



- Happy with the outcome!
- Returned professional call within an hour.
- Doctor had a face to face contact.
- Doctors advice very good.
- I needed a face to face appointment with my GP. Following a phone call I was seen the same morning and was given time to discuss the issue even though the surgery was incredibly busy.
- Staff and Doctor's alike, Professional, courteous and Helpful Giving clear information and always polite.
- Doctor was friendly, thorough and very helpful alongside receptionist.
- The service was efficient. I was seen quickly within the time frame and feel reassured by the doctor.
- Initial call was dealt with excellently as was the follow up call with the doctor.
- Dr Hebden is very lovely, professional, caring attitude and explained everything extremely well.
- Received very good friendly service over the last week when I appreciate it's a very busy time for you Had two telephone appointment, test results well explained.
- No complaints at all.
- Good attention from reception, immediate access to doctor good clear calming explanation with follow up appointment also excellent with referral to appropriate NHS department to follow. Thank you.