July 2021 - Patient Feedback

- The doctor was very nice and caring
- Excellent and efficient service which resolved all my immediate problems
- Because she listened to what I said & gave good, useful information.
- Dr adams very understanding and never but me down
- Because the doctor understood my situation
- I thought the service i received was very good
- Friendly and helpful reception
- 1-very good.
- Great team including all staff. Perfect
- Because that's what it was very good couldn't fault it
- Very good doctors and nurses, very professional.
- Your team is always helpful it doesn't matter what you need or how big the problem is there's someone to help you from receptionist to a call from t@rom the doctor thankyou very much
- Always helpful can't fault them
- Because they were very polite and put you at ease.
- Staff very helpful and efficient and friendly
- The staff are lovely
- There are very good and very good at what their do
- Good telephone consultation with my GP explained to me well



- Excellent as always
- It was good to be able to speak to a Doctor in person, as it used to be prior to Covid. No substitute for that! Excellent communications between patient and doctor I didn't have to deal with the surgery staff. A doctor just rang me and dealt with my issue.
- The nurse who was called Mrs Alli Jones was very professional and really nice and as always explained what my issues are so I could understand. Whenever @ever I go there the nurses treat me with compassion and respect. The surgery have some amazing staff.
- Very prompt got the answers to my questions and gave me piece of mind.
- I was seen on time the nurse was helpful with my enquiries My visit was pleasant and considerate to me as an individual.
- Dr Adams always offers the best care and has a genuine concern for her patients.
- Friendly and helpful staff. Really felt the nurse had time for me and explained my options. Good experience all round
- Because the staff was friendly and helpful.
- Everyone I saw was nice and explained everything, especially the nurse I had.
- Always as helpful as they can be under these tricky times.