

- Thank you.

- Immediate attention, polite, helpful, thorough service.
- Appointments have always been available, staff friendly and helpful.
- My appointment was quick and efficient, and I was given the information required
- Great nurse explained in detail would happen and gave some great advice
- Because you asked for my experience of the service
- My GP surgery: - . always provides me with an appointment on the day if I telephone them in the morning. has reception staff that are very professional, polite and friendly. looks after all my health needs such as making routine appointments for me, such as my bloods and B12 injection. have helped me with my technology with applying for all the up-to-date relevant medical apps and I can now run my prescriptions, appointments and other medical @ical needs through these apps such as obtaining my Covid ID proof of vaccination. Dr Hebden is my GP and has been for many years, he has a very professional and friendly manner and a sympathetic bedside manner. Dr Hebden knows me as a person and as a patient, he listens to me and understands my past and present personal and medical history/conditions. Most importantly to me Dr Hebden believes me when I tell him how I am feeling whether it be a physical @ical or mental matter and does all he can to advise, treat and help me. @me.
- Because I was very happy with the service
- Staff were very efficient and helpful
- Quick response. Thorough investigation in response to discussion. Time. Action and medication.
- The nurse was Friendly Thorough Helpful & the best all round service I've had in years
- I rang in the morning and the doctor called me back and requested I see him same day so got sorted quickly.

- Efficient service
- Because they are very understanding and helpful
- Short waiting time. Pleasant staff.
- My daughter had first experience of blood tests and ECG and Ally was amazing with her making her feel more at ease, Rachel was also great who came to assist with the appointment @ment
- Dr Hebden is 1amazing doctor he makes u feel at ease plus the staff are brilliant nothing is to much trouble for them there always smiling
- Nurse was very good with giving my toddler his jabs
- Alli is really nice
- The doctor really listened and seemed very genuine. She sorted my prescription out so I could get it same day before I go on holiday. Always pleasant, helpful and professional
- The practice nurse was very efficient at her job...I do however feel that GP practices should try and get back to opening there front door and find a way to practice how they did before the pandemic... we have to live alongside covid the safest way possible with as much normality as possible.
- A very professional and friendly visit.
- I felt that I was listened to and had an appropriate response.
- Felt welcome