**Minutes of PPG Meeting Held Thursday 12th November 2015**

**PRESENT:** JH – Practice Manager

DF – Chair

NL – Vice Chair

BP – Patient

FM - Patient

JJ – Receptionist

**APOLOGIES** JP and SP - Patients

**Matters Arising From Last Meeting**

UCC signage. The Highways Agency – Urgent Care Centre is not a recognised sign under current legislation so the only alternative was to use the Minor Injury sign, which is causing confusion amongst patients. This has been raised at the PPG network by NL

**Patient Leaflet** – JH will discuss with doctors and leaflet will be on website by end of next week.

**A&E Attendances –** JH produced information on how many of our patients attended A&E, UCC, Minor Injury or OOH. These statistics were something one of the members requested.

JH asked the members if they would be happy to look at the information, from a patient perspective, and give their opinion as to if they felt the attendances were appropriate. The PPG members discussed the list and gave their opinions and observations. JH thanked the group as she felt it was really useful to gain the insight of the patient perspective. These statistics will be discussed in practice and JH will include PPG feedback.

**BPNG** – NL attended the meeting on 1st October. RA resigned as Chair.

There was a presentation on Dementia. This can be done in practice if we require.

Over 75’s – same day access from 1st October

UCC/Minor Injury - was raised what type of injuries go where? The CCG are going to take this up with the appropriate authority. The Rosegrove Surgery Patient Leaflet was presented to JT, Burnley Locality Manager, with a view to it being adopted by other localities.

Circulate minutes to PPG members when come through.

**How The Group Moves Forward** – Deferred to next Meeting.

**Any Other Business**

Heard on Radio a GP from Sheffield said practices are going to lose 40% of their budgets. JH advised East Lancashire has lost 1.1 million which covers 11 PMS Practices. Impact/consequences? – Deferred to next meeting.

Prescriptions – A member asked if the Surgery is responsible for cost of prescribed medications? JH informed the group that the practice has to work to a prescribing budget.

Next Meeting 21st January 1pm.